

The Effectiveness of Health Management-Assisted Technology on Glycated Hemoglobin Levels in Patients with Type 2 Diabetes Mellitus: Meta-Analysis

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ABSTRACT

Background: Given the number of patients failing to achieve control of Diabetes Mellitus (DM), it causes an increase in the incidence of DM complications. Along with the rapid development of technology in this era, this study aimed to prove the effectiveness of technology-based health management compared to usual treatment for levels glycated hemoglobin (HbA1c) in type 2 diabetes mellitus patients.

Subjects and Method: This was a meta-analysis using a randomized controlled trial. Articles were obtained from PubMed, Google Scholar, and ResearchGate databases. The articles used in this study were those published from 2012-2021. The search article was carried out by considering the eligibility of the criteria determined using the PICO model. Population: type 2 DM patients (HbA1c>7%), Intervention: health management-assisted technology, Comparison: usual care Outcome: HbA1c levels. There were 10 articles used with a sample size of 1693 people who were divided into two groups (845 people in the health management-assisted technology group and 848 people in the group usual care). Articles were analyzed using Review Manager 5.3 Application to determine the Standard Mean Difference (SMD) and heterogeneity of the study sample.

Results: From 10 articles that were processed using RevMan 5.3, significant results were obtained, this is indicated by the overall effect (diamond) which does not touch the vertical line Ho (d= 0) and can also be seen from the 95% CI range of -0.62 to -0.13 which shows significant because it does not pass the number 0 (SMD= -0.37; 95% CI= -0.62 to -0.13; p= 0.003). The heterogeneity of the research data shows I² = 82% so that the distribution of the data is very heterogeneous (random effects model).

Conclusion: Using technology to help health management of patients with type 2 diabetes mellitus can reduce HbA1c levels compared to usual care.

Keywords: Health management, technology, diabetes mellitus, HbA1c

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BACKGROUND

Diabetes mellitus (DM) is a chronic disease that occurs when the pancreas does not produce enough insulin or when the body cannot effectively use the insulin it produces. Diabetes is found in every population in the world and in all regions, including the rural parts of middle-income countries. The number of people with diabetes continues to increase; the World Health Organization (WHO) estimates that there are 422 million adults with diabetes worldwide in 2014. Without intervention to stop the increase in diabetes, at least 629 million people will live with diabetes by 2045 (WHO, 2019).

Diabetes mellitus poses significant social and economic burdens, because elevated glycosylated hemoglobin (HbA_{1c}) is associated with high morbidity and mortality rates due to multiorgan complications. Although several effective therapies are available to increase HbA_{1c}, many patients fail to achieve control of Diabetes Mellitus (Fountoulakis et al., 2015). The increased incidence of type 2 diabetes mellitus has broad implications for the health status of the population and the increase in health care costs (Crowley et al., 2016; Tang et al., 2013). However, better control will reduce the incidence of diabetes complications. Patients with persistently uncontrolled diabetes mellitus, or maintaining HbA_{1c}>9.0% for >1 year are the targets and high priority for administering an intervention (Crowley et al., 2016).

In the United States, several health facilities have developed disease management systems online to support diabetes patients as part of a personalized health care program or PHCP (Personalize Health-

care Program). PHCP incorporates several features of an effective disease management program, including multidisciplinary team-based care, use of Nurse Care Managers authorized (NCM) to transform medications, tools for patient self-management, and online communication channels between patients and teams of healthcare professionals (Tang et al., 2013).

For this reason, a new method is needed for health workers to partner with patients in managing diabetes which emphasizes the use of a multidisciplinary team of health workers and active patients (Heisler et al., 2014; Tang et al., 2013), a personal health record that integration will increase the ease with which patients can access their data and facilitate communication with a team of healthcare professionals. In contrast to follow-up visits, remote monitoring technology and automatic alerts and communication capabilities can support better continuity of care (Tang et al., 2013) so as to improve glycemic control of glycated hemoglobin (HbA_{1c}) in patients with type 2 diabetes mellitus compared with regular care provided directly by health workers (Nicolucci et al., 2015). Along with the rapid development of technology in this era, this study aimed to prove the effectiveness of technology-based health management compared to usual treatment for levels glycated hemoglobin (HbA_{1c}) in type 2 diabetes mellitus patients.

SUBJECTS AND METHOD

1. Study Design

This study was a systematic review and meta-analysis. The articles used in this study were obtained from several databases

including PubMed, Google Scholar, and ResearchGate. The keywords to look for articles are as follows: type 2 diabetes mellitus AND (health technology OR mhealth) AND (glycated hemoglobin OR HbA1c) AND Randomized Controlled Trial.

2. Inclusion Criteria

The articles included in this study were full text and in English with randomized controlled trials design. Article presents a comparison between the use of technology and normal routine maintenance. Subjects were people with type 2 diabetes mellitus. The HbA1c level of subjects before the study was >7%. Minimum study duration 3 months (12 weeks). Displays the mean and standard deviation (SD) of HbA1c levels at the end of the study and articles published between 2012-2021

3. Exclusion criteria

Articles included patients with type 1 diabetes mellitus and articles that in the recruitment of subjects did not require HbA1c levels >7%.

4. Operational Definition of Variables

Article searches were performed by considering eligibility criteria determined using the PICO model (Population, Intervention, Comparison, Outcome). The population in this study were patients with type 2 diabetes mellitus with HbA1c levels >7%, interventions in the form of the use of health technology (health management-assisted technology), comparison with those receiving usual care and the results showed HbA1c levels.

Diabetes mellitus type 2 is a metabolic disorder characterized by an increase in blood sugar due to decreased insulin secretion by pancreatic beta cells and / or

disruption of insulin function (insulin resistance) (WHO, 2019).

Health technology is technology that is used to assist patient health management, which can be based on the internet, applications, videos, or communication technology.

Usual care is caring that patient get on a regular basis as before the study was conducted.

HbA1c is a non-enzymatic bond of glucose molecules to hemoglobin through a post-translation glycation process. HbA1c level examination is recommended by the American Diabetic Association (ADA) for controlling diabetes mellitus patients because it can describe the average blood sugar over the last 2-3 months so that it can be used as a reference for treatment planning (Ramadhan and Marissa, 2015).

5. Data analysis

Processing uses the Review Manager (RevMan 5.3) application by calculating the effect size and heterogeneity which is a combination of study models and forms a final meta-analysis of results.

RESULTS

The process of searching for articles through the journal database can be seen in Figure 1. Figure 2 shows the areas where articles were taken according to the inclusion criteria. The articles obtained consisted of 10 articles whose research subjects came from the United States, Italy, India, Germany and the United Kingdom.

An overview of the primary studies that qualify for meta-analysis can be seen in Table 1, while the critical appraisal of each study can be seen in Table 2.

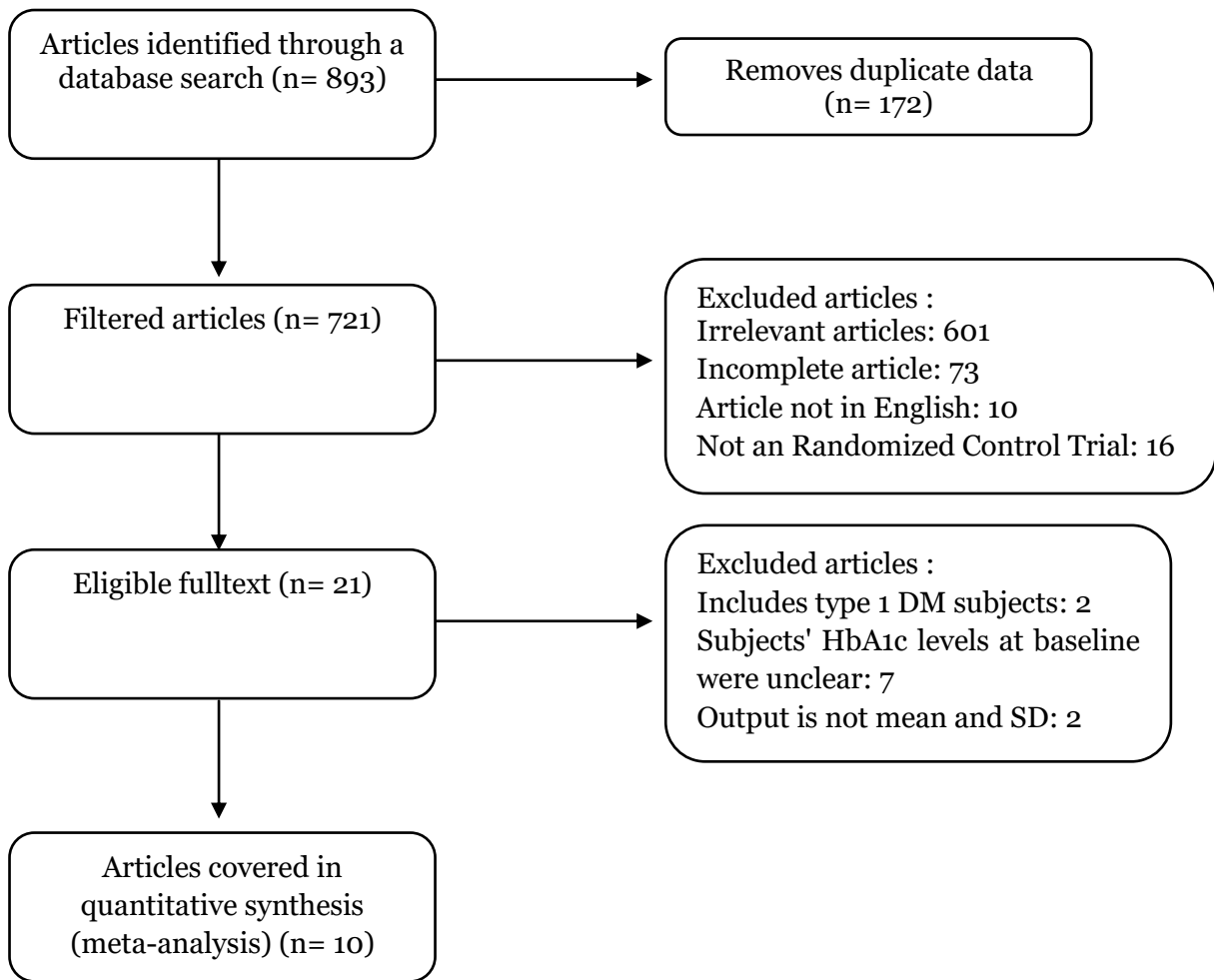


Figure 1. PRISMA diagram

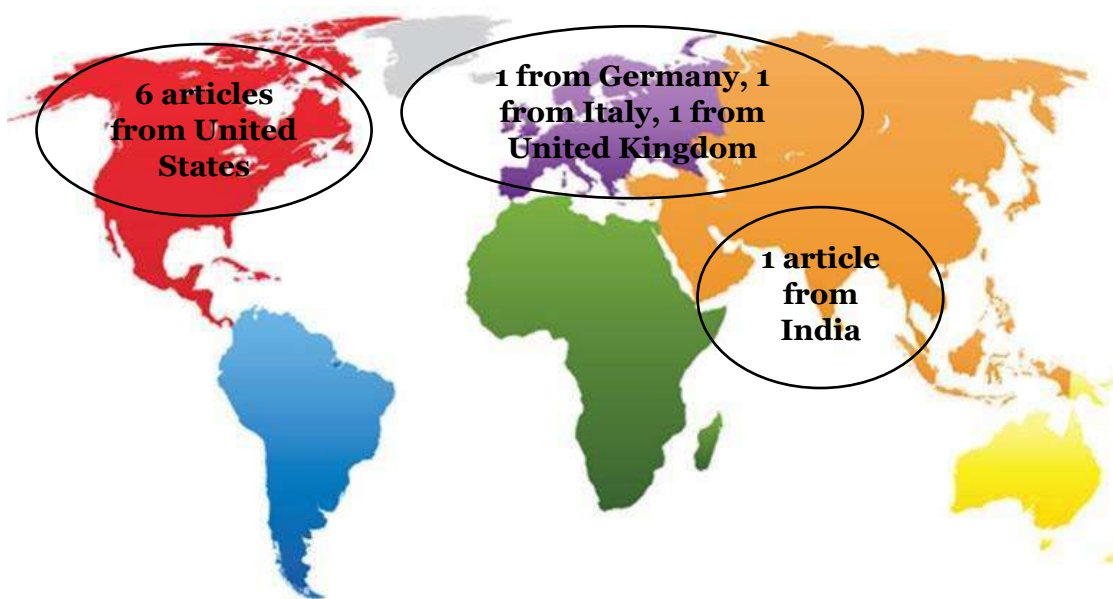


Figure 2. Research area

Table 1. Critical appraisal for randomized controlled trials

Questions	Crowley et al., 2016	Heisler et al., 2014	Hsu et al., 2016	Kempf et al., 2017	Kleinman et al., 2017	Klingeman et al., 2017	Nicolucci et al., 2015	Tang et al., 2013	Tildesley et al., 2013	Wild et al., 2016
Does the experiment answer the problem clinical clear?	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Was the intervention to the patient randomized?	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Are blinding patients, health workers, and researchers?	open-label	Double blind	open-label	Single blind	open-label	open-label	open-label	Single blind	open-label	Single blind
Were the study groups similar at the start of the study?	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Outside of the interventions studied, were the study groups treated the same?	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Were all patients included in the study appropriately	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes

accounted for in the conclusions? Were all patients analyzed according to the randomized study groups?										
What effect size were used?	Mean difference	Mean difference	Mean difference	Mean difference	Mean difference	Mean Difference	Mean Diference	Mean difference	Mean difference	Mean difference
Is the effect statistically significant?	Not Significant	Not significant	Significant	Significant	Significant	Significant	Significant	Not significant	Not significant	Significant
Are the results applicable to the local population or practice context?	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Are all the other clinically important results considered in this article?	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Do the benefits provided by the intervention outweigh the costs and costs?	No	No	Yes	Yes	Yes	Yes	Yes	No	No	Yes

Table 2. Description of primary studies included in meta-analysis

Author	Country	P	I	C	O	Number of Samples	Length of Study
Crowley et al., 2016	United States	Patients are Veterans with type 2 diabetes and HbA1c >9%	Advanced Comprehensive Diabetes Care (ACDC) by Durham VHA Home Telehealth (HT)	Usual care	HbA1c levels	50	6 months
Heisler et al., 2014	United States	Patients aged > 21 years old diagnosis type 2 diabetes mellitus with HbA1C \geq 7.5%	Interactive web-based tablet-delivered tool (iDecide)	Usual care with printed educational materials	HbA1c levels	188	3 months
Hsu et al., 2016	United States	Patients \geq 18 years of age with type 2 diabetes and HbA1c 9-14%	Computer tablet with software diabetes management program was developed using the Collabo Rhythm software platform designed at the MIT Media Lab	Received standard face-to-face care	HbA1c levels	40	3 months
Kempf et al., 2017	Germany	Patients aged 25 to 79 years old diagnose type 2 diabetes mellitus with HbA1C \geq 7.5%	Telemedical Lifestyle intervention Program (TeLiPro)	Usual / routine care	HbA1c levels	202	52 weeks
Kleinman et al., 2017	India	Patients 18-65 years old with type 2 diabetes and 7.5% \leq HbA1c \leq 12.5%	Gather Health, m-Health diabetes management platform, comprising a smartphone app for people with diabetes and a Web portal and smartphone app for providers	Usual care	HbA1c levels	91	6 months
Klingeman et al., 2017	United States	Patients with mean of age 54 years old with	Via emails or phone calls and modified as needed	Face-to-face clinic visits	HbA1c levels	60	6 months

Nicolucci et al., 2015	Italy	type 2 diabetes with $8\% \leq \text{HbA1c} \leq 11\%$ Patients > 45 years old with type 2 diabetes and $.5\% \leq \text{HbA1c} \leq 10\%$	while seeing the patient once a year in the clinic A home telehealth (HT)	Usual care	HbA1c levels	302	12 months
Tang et al., 2013	United States	Patients ≥ 18 years old with type 2 diabetes and $\text{HbA1c} \geq 7.5\%$	Engaging and Motivating Patients Online with Enhanced Resources for Diabetes (EMPOWER-D)	Usual care	HbA1c levels	382	12 months
Tildesley et al., 2013	United States	Patients with mean of age 58 years old and diagnosed type 2 diabetes and $\text{HbA1c} > 7\%$	Internet blood glucose monitoring system	Usual care with real time continuous glucose monitoring	HbA1c levels	57	6 months
Wild et al., 2016	United Kingdom	Patients > 17 years old with type 2 diabetes and $\text{HbA1c} > 58 \text{ mmol / mol} (> 7\%)$	Supported telemonitoring intervention by website	Usual care	HbA1c levels	321	9 months

a. Forest Plot

Interpretation of the results of a primary study on health management-assisted technology on HbA1c levels in patients with type 2 diabetes mellitus is shown in the Figure 3. The results of the forest plot above show that of the 10 articles that have been processed using RevMan 5.3 obtained significant results, this is shown from the overall effect (diamond) does not touch the vertical line $H_0 (d = 0)$ and can also be seen from the 95% CI range of -0.62 to a -0.13 which indicates significant because it does not exceed the number 0 (SMD = -0.37; 95% CI = -0.62 to -0.13; $p = 0.003$). The heterogeneity of the research data shows $I^2 = 82\%$ so that the

distribution of the data is very heterogeneous (random effects model).

a. Funnel plot

Funnel plot is a diagram that depicts the estimated effect size of each study, where the accuracy is estimated using standard error.

Figure 4 shows a publication bias due to the asymmetric distribution of the plot. On the left side there are 4 plots with standard errors between 0.1 and 0.4, on the right side there are 5 plots with standard errors between 0.1 and 0.3, and there is 1 plot located in the middle.

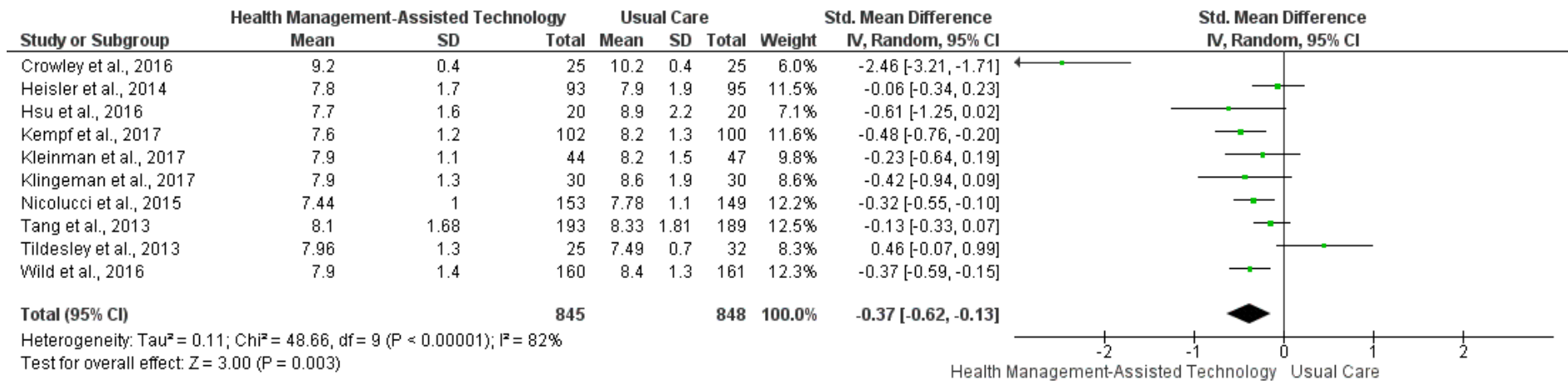


Figure 3. Forest plot

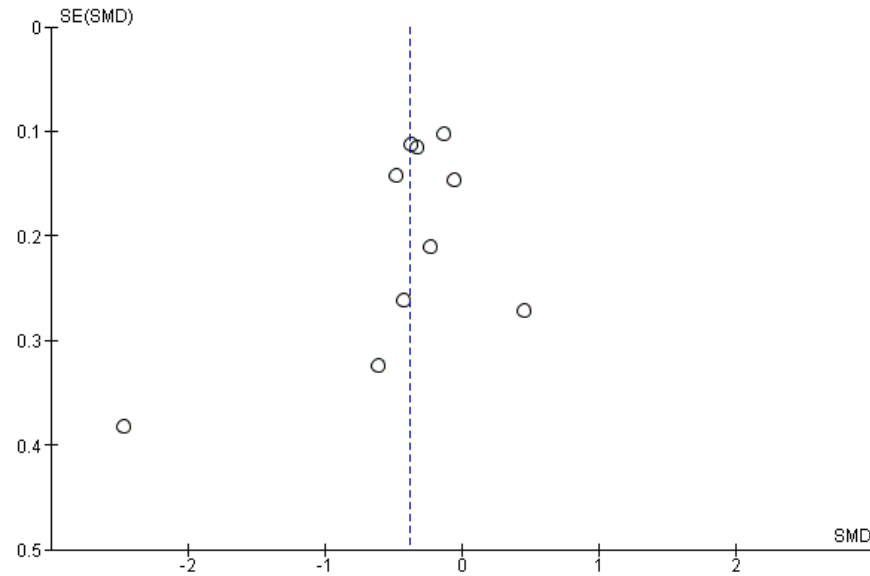


Figure 4. Funnel plot

DISCUSSION

This systematic review and meta-analysis study raise the theme of the effect of technology use in health management on HbA1c levels in type 2 diabetes mellitus patients. This study discusses data on the use of technology in helping health management, especially in diabetes mellitus patients who have to do it routine control. The number of relevant research published and affordable is still small and also has data access problems (data duplication). Estimates of the combined effect of the use of health technology in patients with type 2 diabetes mellitus were processed using RevMan 5.3. Forest plots provide an overview of the information from each of the studies examined in the meta-analysis, and an estimate of the overall results (Murti, 2018).

According to Ministry of Health of the Republic of Indonesia (2018) the first behavior change communication strategy roadmap is to disseminate information in the field of communication such as the use of technology for information dissemination. A technology-based management of diabetes mellitus type 2 treatment is important in an effort to reduce the cost of treating patients who come directly to health services. In addition, it is also important to monitor daily blood glucose levels and HbA1c levels which are indicators to measure the extent of the effectiveness of the management of therapy implemented and the risk of complications that may occur. Based on the results of a meta-analysis study using the Rev-man version 5.3 application above, it shows that there is a significant difference between health management assistive technology on medication adherence to type 2 diabetes mellitus patients. This significance provides an overview of the use of technology as a model of care for type 2 diabetes mellitus patients to undergo treatment. easier, more practical

and cheaper. Through technology-based utilization in the treatment of type 2 diabetes mellitus patients, it is hoped that it can improve diabetes mellitus management which is important to do in order to achieve optimal glycemic control and prevent complications from type 2 diabetes mellitus.

Treatment of technology-based type 2 diabetes mellitus patients is part of health education regarding the care and prevention of complications of diabetes mellitus that need to be done. However, not all health facilities or clinics are able to provide education on diabetes mellitus care due to limited time from health workers, given the high working hours and workloads. In fact, according to Hsu et al. (2016) the use of technology is very important to be carried out in line with current advances in technology and is one of the means that can be used in the application of diabetes mellitus nursing care.

The factor that influences the effectiveness of the use of technology in the health sector is the increasing advancement of information technology which is already very supportive of health services and is supported by the latest research articles in medical journals which are published annually regarding the effectiveness of technology in improving the quality of health services. And health workers will quickly fall behind if they don't take advantage of various tools to update the latest developments. These two things illustrate that there is an effective use of technology, but there is a shortage of human resources as technology users which is a limitation of technology use, namely the time owned by health workers in the form of working hours and a fairly high work load. This is in line with the results of research by Nanditha et al. (2020) which states that electronic delivery of lifestyle and motivation advice may be less effective than if it is

complemented by direct remote counseling or counseling. Long distance counseling is also hampered by the timing between the counselor and the recipient of the counseling itself.

However, there are many studies that show that diabetes mellitus treatment based on health management assistive technology is effective in reducing HbA1c levels and improving self-management of diabetes mellitus patients. Several previous research results show that diabetes mellitus treatment based on health management assistive technology provides effectiveness in reducing HbA1c levels and improving self-management of diabetes mellitus patients. Research on health management assisted technology includes research from Samudera (2020) concerning the Effectiveness of Mobile Health Intervention on Self-Management and Glycemic Control in Patients with Type 2 Diabetes Mellitus with the results of mobile health intervention effective in improving self-management of diabetic patients and increasing medication adherence. In addition, mobile health intervention can also improve insulin levels and lipid profiles of type 2 diabetes mellitus patients. Technology-based diabetes mellitus treatment has many benefits and conveniences in providing nursing education or interventions without having to meet the patient directly, but self-management interventions are mostly patient. This is in line with the research of Oktovin et al. (2018) entitled The Use of Smartphones for the Program for Life Style Management Type 2 Diabetes Mellitus Patients with the results of the research that smartphone use is very effective especially in helping patients with type 2 diabetes mellitus to comply with their therapy program. Atmojo et al. (2020) also explained in their research that health services based on the use of information

technology are an effective way to increase patient satisfaction.

Utilization of information technology and telecommunications, such as the use of cellphones, actually plays an important role in maximizing nursing care activities (Changizi and Kaveh, 2017), especially in terms of increasing adherence to therapy, for example for patients such as cardiovascular patients, high cholesterol diabetes and hypertension (Brath et al., 2013). The results of this study provide an explanation that health management assistive technology can be used as a medium for providing interventions that make it easier for patients and health workers to communicate and provide some important information related to the care and treatment of type 2 diabetes mellitus and can be used as a system that helps patients to adopt a lifestyle healthy. This meta-analysis study proves that utilizing technology to assist the health management of type 2 diabetes mellitus patients can reduce HbA1c levels with a Standardized Mean Different (SMD) of -0.37 compared to usual care (SMD = -0.37; 95% CI = -0.62 to -0.13; p = 0.003).

AUTHOR CONTRIBUTION

All authors have a role in selecting topics, tracking, collecting data, reviewing study documents, and analyzing data.

CONFLICT OF INTEREST

There is no conflict of interest in this study.

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